



COUNTRYMAN ASSOCIATES, INC

195 CONSTITUTION DRIVE, MENLO PARK, CA 94025

REPAIR INFORMATION FORM

Customer Information

Company Name: _____ Date: _____

Contact Person: _____ Fax: _____

Billing Address: _____ Email: _____

City: _____ State: ____ Zip: _____ Phone: _____

Shipping Address : _____

City: _____ State: ____ Zip: _____

**Countryman Associates
does not ship to P.O. Boxes**

Shipping Recommendations

You, the customer, are responsible for your product's safe arrival at Countryman Associates. We recommend you ship your product to us by a method that gives you a signed delivery receipt, tracking number and insurance for the replacement value of your product. Good methods include Federal Express, UPS or Express Mail.

Repair Evaluation Charge

Countryman evaluates individual repairs at no cost. For shipments of 3 or more items there is a \$20 charge per item. The repair evaluation charge is waived for items that are repaired.

Product Information

Quantity: ____ Model Number: _____ Serial Number: _____ Purchase Date: _____

Description of the problem: _____

Quantity: ____ Model Number: _____ Serial Number: _____ Purchase Date: _____

Description of the problem: _____

If you are returning products for warranty service, please include a copy of your purchase receipt, if available.

Payment Information

Account # _____ Circle One: VISA MC AMEX CAI open account

Name on account: _____ Security Code: _____ Exp. Date: _____

I authorize repairs up to \$ _____ plus shipping without being called first. Signed: _____